MARINE WILDLIFE AND TOURISM MANAGEMENT

Insights from the Natural and Social Sciences

To George, Gus and Will and To Jette

MARINE WILDLIFE AND TOURISM MANAGEMENT

Insights from the Natural and Social Sciences

Edited by

James Higham and Michael Lück



CABI is a trading name of CAB International

CABI Head Office Nosworthy Way Wallingford Oxfordshire OX10 8DE UK

875 Massachusetts Avenue 7th Floor Cambridge, MA 02139 USA

CABI North American Office

Tel: +44 (0)1491 832111 Fax: +44 (0)1491 833508 E-mail: cabi@cabi.org Website: www.cabi.org Tel: +1 617 395 4056 Fax: +1 617 354 6875 E-mail: cabi-nao@cabi.org

©CAB International 2008. All rights reserved. No part of this publication may be reproduced in any form or by any means, electronically, mechanically, by photocopying, recording or otherwise, without the prior permission of the copyright owners.

A catalogue record for this book is available from the British Library, London, UK.

Library of Congress Cataloging-in-Publication Data

Marine wildlife and tourism management : Insights from the natural and social sciences / James Higham and Michael Lück (eds).

p. cm. Includes bibliographical references and index. ISBN: 978-1-84593-345-6 (alk. paper) 1. Marine ecotourism -- Management. I. Higham, James E.S. II. Lück, Michael, 1966--III. Title. G156.5.M36M385 2007 910.68--dc22

2007024193

ISBN: 978 1 84593 345 6

Typeset by SPi, Pondicherry, India. Printed and bound in the UK by Biddles Ltd, King's Lynn.

Contents

Coi	ntributors	ix
List	of Tables	xvii
List	of Figures	xix
List	of Boxes	xxiii
List	of Appendices	XXV
Acł	nowledgements	xxvii
1	Marine Wildlife and Tourism Management: In Search of Scientific Approaches to Sustainability J.E.S. Higham and M. Lück	1
Pa	rt I. Demand for Marine Wildlife Tourism	
2	Marine Wildlife Tours: Benefits for Participants H. Zeppel and S. Muloin	19
3	Shark! A New Frontier in Tourist Demand for Marine Wildlife J. Dobson	49
4	Tourist Interactions with Sharks P. Dearden, K.N. Topelko and J. Ziegler	66
5	Human–Polar Bear Interactions in Churchill, Manitoba: The Socio-ecological Perspective R.H. Lemelin	91

6	Specialization of Whale Watchers in British Columbia Waters C. Malcolm and D. Duffus	109
7	Captive Marine Wildlife: Benefits and Costs of Aquaria and Marine Parks M. Lück	130
Pai Ma	rt II. The Impacts of Tourist Interactions with rine Wildlife	
8	The Economic Impacts of Marine Wildlife Tourism C. Cater and E. Cater	145
9	Effects of Human Disturbance on Penguins: The Need for Site- and Species-specific Visitor Management Guidelines P.J. Seddon and U. Ellenberg	163
10	Impacts of Tourism on Pinnipeds and Implications for Tourism Management D. Newsome and K. Rodger	182
11	Understanding the Impacts of Noise on Marine Mammals D. Lusseau	206
12	Shooting Fish in a Barrel: Tourists as Easy Targets E.J. Shelton and B. McKinlay	219
Paı	t III. The Legislative and Ethical Contexts	
13	Marine Wildlife Tourism Management: Mandates and Protected Area Challenges M.L. Miller	233
14	Marine Wildlife Tourism and Ethics <i>B. Garrod</i>	257
15	Protecting the Ocean by Regulating Whale Watching: The Sound of One Hand Clapping P.H. Forestell	272
16	Wildlife and Tourism in Antarctica: A Unique Resource and Regime for Management P.T. Maher	294
Pai	rt IV. Marine Wildlife and Tourism Management	
17	Managing the Whale- and Dolphin-watching Industry: Time for a Paradigm Shift	319

18	Managing Marine Wildlife Experiences: The Role of Visitor Interpretation Programmes M. Lück	334
19	Marine Wildlife Viewing: Insights into the Significance of the Viewing Platform J.E.S. Higham and W.F. Hendry	347
20	New Frontiers in Marine Wildlife Tourism: An International Overview of Polar Bear Tourism Management Strategies R.H. Lemelin and M. Dyck	361
21	Marine Wildlife and Tourism Management: Scientific Approaches to Sustainable Management M. Lück and J.E.S. Higham	380
Inde	ex	389

This page intentionally left blank

Contributors

Lars Bejder, Murdoch University (Australia)

Throughout the last decade Dr Bejder has carried out research on various aspects of cetacean biology, ecology and conservation. His particular field of expertise falls into two main categories, the social behaviour of cetaceans and impact assessments of human activities on cetaceans. He has a strong interest in developing quantitative techniques to analyse and unravel the social structure of complex animal systems. His research on the impacts of whale and dolphin watching on targeted animals has resulted in changes in management and regulations within the industry in both New Zealand and Australia. He has written peer-reviewed scientific publications and book chapters on dolphin behaviour, social structure and conservation.

Carl Cater, Griffith University (Australia)

Dr Carl Cater is a Lecturer in Tourism at Griffith University, Queensland, Australia. His research centres on the experiential turn in tourism and the subsequent growth of special interest sectors. He is a fellow of the Royal Geographical Society, a qualified pilot, diver, mountain and tropical forest leader, and maintains an interest in both the practice and pursuit of sustainable outdoor tourism activity. He is coauthor (with Dr Erlet Cater) of Marine Ecotourism: Between the Devil and the Deep Blue Sea (CAB International, 2007). E-mail: C.Cater@griffith.edu.au

Erlet Cater, The University of Reading (UK)

Dr Erlet Cater is Senior Lecturer in Tourism and Development in the Department of Geography, The University of Reading. Joint editor of *Ecotourism: A Sustainable Option* (1994) and Advisory Editor for *The Encyclopaedia of Ecotourism*, she is an advisor for the Society and Environment Forum of the RGS-IBG and Coral Cay Conservation and judged the British Airways *Tourism for Tomorrow Award* for several years. She is on the International Editorial Boards of *Tourism Geographies*, the *Journal of Ecotourism* and *Tourism in Marine Environments*.

Rochelle Constantine, University of Auckland (New Zealand)

Dr Rochelle Constantine's research on the effects of tourism on dolphins began in 1994 in the Bay of Islands, New Zealand, where she continues to run a research project primarily on the bottlenose dolphins of Northland. She has been involved in research on a variety of species including dusky, common and Hector's dolphins and is also part of the South Pacific Whale Research Consortium focusing mainly on the ecology of the humpback whales of Oceania. Rochelle has a strong interest in applied behavioural ecology and believes that high-quality research is vital to help develop a sustainable whalewatching industry. E-mail: r.constantine@auckland.ac.nz

Philip Dearden, University of Victoria (Canada)

Philip Dearden is a Professor of Geography in the University of Victoria. He leads the Marine Protected Areas Research Group at UVic and has research interests ranging from seagrass ecology through to coral reef monitoring and diver surveys in South-east Asia. He is particularly interested in understanding MPA use patterns, zoning and developing incentive-based approaches to conservation and advises the World Bank, Asian Development Bank, UN, IUCN and national governments in Asia on protected area management. He is the Leader of Canada's national MPA Working Group for the Ocean Management Research Network and Co-Chair of Parks Canada's NMCA Marine Science Network. E-mail: pdearden@office.geog.uvic.ca

John Dobson, University of Wales Institute (UK)

John Dobson is a Senior Lecturer in the Cardiff School of Management at the University of Wales Institute, Cardiff. His research interests included examining the potential for tourism to contribute towards the conservation of vulnerable and endangered species, the growth and management of shark-based tourism and the ethics of wildlife tourism. E-mail: JDobson@uwic.ac.uk

David Duffus, University of Victoria (Canada)

Dave Duffus is a wildlife scientist who began his career in the Canadian Prairies working on wetland conservation. Subsequent to that, he began work in the mid 1980s on marine mammals and the then sprouting eco-tourism management issues surrounding recreational whale watching. Since 1992, he has been on the faculty at the University of Victoria where he directs the Whale Research Lab in the Geography Department. Over the last 15 years, the graduate student scientists have worked in a variety of locations and a broad number of issues in marine mammal science and management. The current focus of Duffus' research is on ecological function and process in a grey whale foraging area on the west coast of Vancouver Island.

Markus Dyck, Department of Environment, Government of Nunavut (Canada)

Markus Dyck currently works for the Department of Environment, Government of Nunavut, from the decentralized community of Iglulik. During the last 10 years he has examined the possible effects of tourism on the polar bears of western Hudson Bay and he is involved in various aspects of polar bear research (mark-recapture studies, behavioural ecology, etc.) in the Canadian Arctic. His current research interests focus on paternity and mate selection in polar bears, as well as the possible latitudinal effects of climate change across various trophic levels throughout Nunavut.

Ursula Ellenberg, University of Otago (New Zealand)

Ursula Ellenberg's interest in human–wildlife interactions was first sparked while studying behavioural ecology and wildlife management at the University of Victoria, British Columbia, Canada. But it was during work as a backcountry guide on Svalbard, Norwegian Arctic, that she gained first-hand experience of the impacts human visitors may have on wildlife. This motivated her to study Arctic Terns as a side project during her second Arctic summer. After completing a Master's degree at the University of Kiel, Germany, she joined a seabird ecology project in Northern Chile, where she focused on the impact of human activity on Humboldt penguins. Ursula is currently a PhD student at the Department of Zoology, University of Otago, New Zealand, where she is investigating the effects of human disturbance on Yellow-eyed and Snares penguins.

Paul H. Forestell, Long Island University (USA)

Paul H. Forestell is Professor of Comparative Psychology and Animal Behavior at Long Island University in New York, and Vice President of the Pacific Whale Foundation in Hawaii. Born in Canada and educated at the University of New Brunswick, he received his PhD from the University of Hawaii in 1988. For 30 years, he has studied whales and dolphins throughout the Pacific. He has gained international recognition for his understanding of the impacts of a rapidly expanding whale- and dolphin-watching industry, and his development of formal training programmes for naturalists and educators. He has conducted whale-watching workshops in Hawaii, Australia, Japan and Ecuador, and continues to study bottlenose and tucuxi dolphins in Costa Rica, and humpback whales in Ecuador and Australia. E-mail: Paul.Forestell@liu.edu

Brian Garrod, University of Wales Aberystwyth (UK)

Brian Garrod is a Senior Lecturer and Head of Tourism in the Institute of Rural Sciences at the University of Wales Aberystwyth, UK. He trained originally as an economist, specializing in environmental and natural-resource economics, and was awarded a PhD from the University of Portsmouth in 1993 on the subject of fisheries bioeconomics. His research interests encompass ecotourism, nature-based tourism and heritage tourism, and he has published four books and more than 25 research articles in these areas. He is Book Reviews Editor for the *Journal of Heritage Tourism*, an Associate Editor of the *Journal of Ecotourism*, and on the editorial boards of *Tourism in Marine Environments* and the *International Journal of Sustainable Development*. He has worked as a consultant to various public bodies, including the UN World Tourism Organization (UNWTO), the Organization for Economic Cooperation and Development (OECD), the Countryside Agency and the Welsh Development Agency. E-mail: bgg@aber.ac.uk

Wiebke F. Hendry, Green Concrete Films

Wiebke F. Hendry completed her Master's degree in Marine Science at the University of Otago, New Zealand, focusing on whale watching and tourism in the

American Northwest Pacific. After working as a wildlife guide she studied Natural History Filmmaking and Communication. She now runs her independent filmmaking business Green Concrete Films.

James Higham, University of Otago (New Zealand)

James Higham is Professor of Tourism at the School of Business, University of Otago, New Zealand. His research centres on understanding and managing tourist interactions with marine wildlife, particularly as it relates to colonial nesting seabirds and marine mammals. He serves on the editorial boards of the Journal of Sustainable Tourism, Tourism in Marine Environments and the Journal of Ecotourism. He is the editor of Critical Issues in Ecotourism: Understanding a Complex Tourism Phenomenon (Elsevier, 2007) and co-editor (with Professor C. Michael Hall) of Tourism, Recreation and Climate Change (Channel View Publications, 2005). E-mail: jhigham@business.otago.ac.nz

Bruce McKinlay, Department of Conservation (New Zealand)

Bruce McKinlay is Technical Support Officer, Terrestrial Ecosystems, for the Otago Conservancy, New Zealand Department of Conservation *Te Papa Atawhai*. Bruce has been involved in all aspects of Yellow-eyed penguin conservation for more than 20 years, including research, policy development, species recovery plan formulation, community liaison and hands-on fieldwork.

Harvey Lemelin, Lakehead University (Canada)

Dr Lemelin is an Assistant Professor with the School of Outdoor Recreation, Parks and Tourism at Lakehead University in Thunder Bay, Canada. He has published extensively on the socio-economic and socio-environmental dimensions of wildlife tourism (i.e. polar bear tourism) in Churchill, Manitoba and elsewhere. Extensive field research conducted with First Nations in Canada complements his current research projects examining tourism, forestry, wildlife management and natural resources management strategies in Northern Ontario. E-mail: rhlemeli@lakeheadu.ca

Michael Lück, Auckland University of Technology (New Zealand)

Michael currently holds the position of Associate Professor in the School of Hospitality and Tourism, AUT University in Auckland, New Zealand. He is an active member of the New Zealand Tourism Research Institute (NZTRI), where he is Associate Director, and responsible for the development of a marine tourism research programme. Michael's research interests are in the wider area of marine tourism, with a focus on marine wildlife tourism and interpretation and education. He is also interested in ecotourism, sustainable tourism, the impacts of tourism, aviation and gay tourism. He has developed a keen interest in innovative and alternative teaching and assessment methods. He has published in international academic journals, and contributed to various books. He is co-editor of two books on ecotourism (in print), two books on marine tourism (in press), and he is the overall editor of the Encyclopedia of Tourism and Recreation in Marine Environments (CAB International, in press). Michael is the founding editor-in-chief of the academic journal Tourism in Marine Environments and Associate Editor of the Journal of Ecotourism. E-mail: mlueck@aut.ac.nz

David Lusseau, Dalhousie University (Canada)

David Lusseau is currently Izaak Walton Killam Postdoctoral Fellow in the Department of Biology at Dalhousie University, Canada. He obtained his BSc in marine biology from Florida Tech in 1996. He then obtained a PhD in Zoology from the University of Otago, New Zealand, in 2003 studying the impacts of tourism on bottlenose dolphins in Fiordland. David is a member of the IUCN Species Survival Commission Cetacean Specialist Group and regularly advice the International Whaling Commission on whale-watching issues. He has been nominated for a 2008 Pew Fellowship for achievements in marine conservation. E-mail: d.lusseau@dal.ca

Patrick T. Maher, University of Northern British Columbia (Canada)

Patrick T. Maher is an Assistant Professor in the Outdoor Recreation and Tourism Management program at the University of Northern British Columbia. Prior to this he has taught at universities in both Canada and New Zealand. His research interests include tourism in polar regions, marine and nature-based tourism, social and behavioural dimensions of outdoor recreation and tourism, and outdoor and experiential education. He is a Fellow of both the Royal Geographical Society and the Explorer's Club, and has acted in editorial and reviewing capacities for a number of international journals and conferences. E-mail: maherp@unbc.ca

Chris Malcolm, Brandon University (Canada)

Chris Malcolm is a wildlife researcher who has worked on the development of whale-watching management using both scientific and social science approaches. He spent 10 years working in and with the whale-watching industry in British Columbia, during its period of rapid growth in the 1990s, and is at present collaborating with Fisheries and Oceans Canada to recommend management for beluga watching in Churchill, Manitoba. Since 2002, he has been on the faculty in the Department of Geography at Brandon University. He currently has students working on a variety of wildlife research, including the development of a GIS-based seabird habitat use model in Clayoquot Sound, British Columbia, and VHF telemetry to study spring dispersal and summer habitat use by northern pike in south-western Manitoba. E-mail: Malcolmc@Brandonu.ca

Marc L. Miller, University of Washington (USA)

Marc L. Miller is Professor in the School of Marine Studies and Adjunct Professor in the School of Aquatic and Fishery Sciences and the Department of Anthropology at the University of Washington (Seattle, Washington, USA). He has published widely on the topics of coastal tourism and recreation management, marine protected area management, fisheries management, integrated coastal zone management and marine environmental ethics and aesthetics. Professor Miller has co-edited three proceedings (1991, 1998 and 2002) of Congresses on Coastal and Marine Tourism. He served as an Associate Editor of *Coastal Management* from 1983 until 1993, and of the *Sage Qualitative Research Methods Series* since it began in 1986. He also serves as the Research Commentary and Notes Editor of *Tourism in Marine Environments* and a Coordinating Editor for *Annals of Tourism Research*. E-mail: mlmiller@u.washington.edu

Sue Muloin, James Cook University (Australia)

Sue Muloin is the Student Equity Officer at James Cook University in Cairns, North Queensland, Australia. Sue has previously been a lecturer at Newcastle University, New South Wales, in the Department of Leisure and Tourism where she developed and coordinated subjects in ecotourism and wildlife tourism. She has also been a senior research officer at the Hunter Valley Research Foundation in Newcastle, New South Wales. Her research interests include wildlife tourism (especially marine wildlife), ecotourism, indigenous tourism and access and equity in tourism.

David Newsome, Murdoch University (Australia)

David Newsome is a senior lecturer in the School of Environmental Science at Murdoch University, Perth, Western Australia. David holds degrees in botany, soil science and geomorphology. His principal research interests are geotourism, human-wildlife interactions and the biophysical impacts of recreation and tourism. His research and teaching, and the activities of his research group, focus on the sustainable use of landscapes and the assessment and management of recreational activity in protected areas. He is the lead author of the recently published books *Natural Area Tourism: Ecology, Impacts and Management* and *Wildlife Tourism* and co-editor of *Geotourism*, a book which lays the foundation for the emergence of geotourism as a distinct discipline within the area of natural area tourism. E-mail: D.Newsome@murdoch. edu.au

Kate Rodger, Murdoch University (Australia)

Kate Rodger is a Research Fellow in the School of Environmental Science at Murdoch University, Perth, Western Australia. Her main research interests include the environmental and social impacts of human–wildlife interactions, identifying and minimizing visitor impacts and linking the sociology of science with recreation in natural areas. Currently, she is furthering her experience as a researcher working in the fields of visitor monitoring and management as well as wildlife tourism.

Philip Seddon, University of Otago (New Zealand)

Philip Seddon completed a PhD on Yellow-eyed penguins in 1988, and subsequently worked on both African and King penguins while based at the University of Cape Town, South Africa. Nine years in the Middle East took him away from penguin research, until 2001, when he returned to New Zealand and New Zealand penguins. He is currently Director of the Wildlife Management programme at the Department of Zoology, University of Otago, where his research interests include the restoration and conservation management of native species in New Zealand. He is a member of the IUCN/SSC Reintroduction Specialist Group, and the Recreation Ecology Research Network (RERN). E-mail: philip.seddon@stonebow. otago.ac.nz

Eric J. Shelton, University of Otago (New Zealand)

Eric J. Shelton teaches interpretation and visitor management at the University of Otago and has had a lifelong interest in Yellow-eyed penguins and their conservation. He currently serves as a Trustee on an environmental NGO, the Yellow-eyed Penguin Trust, and represents the Tourism Department of the University of Otago on the Yellow-eyed Penguin Consultative Group. He is committed to the notion that well-managed tourism can enhance species and habitat conservation. E-mail: eshelton@business.otago.ac.nz

Karen N. Topelko, British Columbia Ministry of Environment (Canada)

Karen N. Topelko completed her Bachelor of Business Administration (Honours) at Wilfrid Laurier University in 1994, and her BA (Honours) at the University of Victoria in 2003. In 2007, she completed her MA at the University of Victoria. Her graduate research focused on the social and environmental impacts of recreational use of coral reefs in a marine park in Thailand. She has co-authored several technical reports on marine park management, and co-authored a paper on the shark-watching industry in the *Journal of Ecotourism*. Currently, she is a Policy Analyst with the British Columbia Ministry of Environment, providing advice in support of intergovernmental coastal and marine initiatives.

Heather Zeppel, James Cook University (Australia)

Heather Zeppel is a Senior Lecturer in Tourism, School of Business at James Cook University in Cairns, North Queensland, Australia. She lectures on Tourism and the Environment, Australian Ecotourism and Wildlife Tourism Management, Tourism Issues in Developing Countries and Tourism Analysis. Her research interests include indigenous tourism, ecotourism, wildlife tourism and environmental best practice in tourism. She is the author of *Indigenous Ecotourism: Sustainable Development and Management* (CAB International, 2006). E-mail: heather.zeppel@jcu.edu.au

Jackie Ziegler, University of Victoria (Canada)

Jackie Ziegler has had a lifelong passion for the ocean and the marine life it contains, which led to an undergraduate degree in Marine and Freshwater Biology from the University of Guelph. It was during this time that Jackie was introduced to the field of conservation biology and the beginning of her current research interests. She is now pursuing a graduate degree at the University of Victoria focusing on Marine Protected Areas and the impacts of marine wildlife ecotourism on endangered species. This page intentionally left blank

List of Tables

Table 2.1.	Indicators for managing marine wildlife tourism	23
Table 2.2.	Key factors in visitor satisfaction with wildlife	24
Table 2.3.	tourism experiences. Key factors for visitor satisfaction with marine	25
Table 2.4.	wildlife experiences. Psychological benefits experienced by	28
Table 2.5.	participants on marine wildlife tours. Personal and emotive experiences of visitors	29
Table 2.6.	participating in marine wildlife tours. Educational experiences and visitor learning on	32
Table 2.7.	marine wildlife tours. Changes in environmental/conservation attitudes	34
Table 2.8.	on whale and dolphin tours. Changes in personal behaviour or lifestyle on or	36
Table 2.9.	after a marine wildlife tour. Conservation appreciation or actions by	37
Table 4.1.	participants on marine wildlife tours. Summary of main characteristics of some whale	76
Table 4.2.	shark-watching sites. Possible negative long-term impacts of watchers	84
Table 6.1.	on whale sharks. Questions and values used to construct a whale-	115
Table 6.2.	watcher specialization index in British Columbia. Calculation of specialization index, by location	118
Table 6.3.	and combined. Percentage of participants in each specialization	118
Table 6.4.	group by location and combined. Attitude towards whale management by specialization group.	119
	specialization group.	

Table 6.5.	General attitude towards the environment (NEP)	121
Table 6.6.	ANOVA and correlation of attitude towards whale management (ATWM) and general attitude towards the environment (NEP) scores by	122
Table 10.1.	Examples of tourism activities and locations based on the presence of pinnipeds in the wild	183
Table 10.2.	Sampling methods to determine behavioural responses of pinnipeds.	192
Table 10.3.	General aspects of marine tourism management and applicability to pinniped tourism.	193
Table 10.4.	Generic code of conduct for the observation of seals and sea lions (sea and land access).	197
Table 10.5.	Chronology of visitor management at Seal Bay, Kangaroo Island, South Australia.	201
Table 13.1.	Selected legislation and events providing a foundation for marine wildlife tourism management (US focus)	245
Table 13.2. Table 16.1.	IUCN Protected Area Management Categories. Numbers of operators, ships, voyages and passengers involved in Antarctic tourism 1992–2007.	249 299
Table 19.1.	Summary of boat- and whale-related variables for land- and boat-based viewing platforms.	349
Table 19.2.	Summary of origin, gender, age range and highest level of education	350
Table 19.3.	Summary of visitor responses to impact issues	351
Table 21.1.	The 'Dirty Dozen' of the 1996 US Coastal Cleanup.	378

List of Figures

Fig. 2.1.	Benefits for participants on marine wildlife tours.	40
Fig. 3.1.	A visitor interacting with small sharks and rays in	52
-	a touch pool at Underwater World, Singapore.	
Fig. 3.2.	Bait lines are used to lure great white sharks	59
-	towards tourist boats in Gansbaai, South Africa.	
Fig. 3.3.	A shark wrangler opens the mouth of a great	59
	white shark, Gansbaai, South Africa.	
Fig. 4.1.	The core components of non-consumptive	67
-	wildlife use.	
Fig. 4.2.	Skin Diver's coverage of sharks from January	68
	1974 to December 2002.	
Fig. 4.3.	Advertisement appearing in Skin Diver July 1975.	69
Fig. 4.4.	Advertisement featuring a professional diver	72
	holding a shark in Skin Diver's	
	February 1999 issue.	
Fig. 4.5.	Whale shark distribution and sites of some of	74
	main whale shark-watching opportunities.	
Fig. 4.6.	NCWOR growth over time showing change in	78
	clientele and the need to determine limits of	
	acceptable change (LAC).	
Fig. 4.7.	Whale shark advertising in Thailand.	80
Fig. 4.8.	Visitor numbers at selected whale shark-watching	81
	sites over time.	
Fig. 4.9.	Whale shark advertising in Australia.	82
Fig. 4.10.	Code of conduct used at Ningaloo Reef, Australia.	85
Fig. 5.1.	Churchill, Manitoba.	96
Fig. 6.1.	User specialization and site evolution.	111
Fig. 6.2.	Vancouver Island, British Columbia, including	112
	whale-watching centres.	

Fig. 7.1.	Orca at Marineland, Niagara Falls, Canada.	139
Fig. 8.1.	The building blocks of the Sustainable	152
	Livelihoods Approach.	
Fig. 9.1.	A framework for considering human disturbance	166
	on penguins.	1.00
Fig. 9.2.	Yellow-eyed penguins run the tourist gauntlet at	169
F' 0.0	a beach in Southern New Zealand.	175
Fig. 9.3.	A Gentoo penguin enjoys a rare comfort.	1/5
Fig. 9.4.	Ideal management approach.	1//
Fig. 10.1.	General recreational beach activities taking	184
F: 10.0	place on Carnac Island, Western Australia.	107
Fig. 10.2.	Investigating the human dimensions of sea lion	187
E: 10.0	tourism on Carnac Island, Western Australia.	100
Fig. 10.3.	Part of brochure designed to inform the public	196
	on how to behave in the presence of sea lions	
D: 10.4	and fur seals in Western Australia.	100
Fig. 10.4.	Recreational visitors encountering sea lions on	199
E: 10.1	Carnac Island, Western Australia.	0.05
Fig. 12.1.	Number of Yellow-eyed penguin nests at Sandfly	225
D : 10.0	Bay, Otago Peninsula, New Zealand, 1990–2005.	000
Fig. 12.2.	Percentage of nesting female Yellow-eyed	226
	penguins (YEPs) at Sandfly Bay who had nested	
5. 10.1	there the previous season.	
Fig. 13.1.	Iourists engage dolphins in Cozumel, Mexico.	234
Fig. 13.2.	Marine wildlife tourism in Suncheon Bay on the	235
D : 10.0	southern coast of Korea.	000
Fig. 13.3.	Tourists in the Galápagos Islands examine	236
E: 10.4	shoreline wildlife.	007
Fig. 13.4.	Iourism on the Northern Coast of Mallorca.	237
Fig. 13.5.	Broker–local–tourist (BLI) model of marine	238
D 10 (wildlife tourism system.	044
Fig. 13.6.	I hree conservation ethics fostering sustainability.	244
Fig. 13.7.	Great Barrier Reef Marine Park: activities	250
	permitted in Cairns/Cooktown	
	management area.	070
Fig. 15.1.	The relationship between whale watching and	273
	other forms of human interactions	
D: 150	with animals.	0.75
Fig. 15.2.	Estimated millions of whale watchers per year,	275
D : 450	worldwide.	
Fig. 15.3.	Proposed stages in development of whale	277
	watching.	000
Fig. 15.4.	There is excellent evidence that whale watchers	286
	want to be educated about marine	
D : 16.5	conservation issues.	
Fig. 16.1.	Emperor penguins on the sea ice at McMurdo	295
	Station.	

Fig. 1	16.2.	Tourists landed on Australia's Macquarie Island.	301
Fig. 1	16.3.	The Kapitan Khlebnikov in McMurdo Sound.	302
Fig. 1	16.4.	Tourists at New Zealand's Scott Base.	303
Fig. 1	16.5.	IAATO Marine Wildlife Watching Guidelines.	307
Fig. 1	17.1.	Commercial and recreational dolphin watching in Panama City Beach, Florida, USA.	320
Fig. 1	17.2.	Boat-based dolphin watching in Bunbury, Western Australia.	321
Fig. 1	17.3.	Boat-based killer whale watching in British Columbia.	322
Fig. 1	18.1.	Interpretative mural at Marineland, Niagara Falls, Canada.	332
Fig. 1	18.2.	Audio tours and signs at Rainbow Springs Nature Park, Rotorua, New Zealand,	333
Fig. 1	18.3.	Personal interpretation by a guide (left) on a dolphin-watching tour in Hong Kong.	333
Fig. 1	18.4.	The communication process.	334
Fig. 1	18.5.	Stages in promoting marine conservation at coastal sites.	337
Fig. 1	18.6.	Forestell and Kaufman's interpretation model.	338
Fig. 1	18.7.	Interpretation techniques (features of an effective interpretation programme).	340
Fig. 2	20.1.	Northern destinations offering polar bear tourism (PBT) opportunities.	361
Fig. 2	21.1.	The six stages of an ICM process.	380

This page intentionally left blank

List of Boxes

Box 1.1.	Western Australian Environment Ministry	9
	Media Statement (26 June 2006) relating	
	to sustainable tourist-dolphin interactions	
	at Shark Bay.	
Box 9.1.	Habituation potential.	168
Box 11.1.	Glossary of terms.	207
Box 11.2.	Sources of noise from marine vessels.	212
Box 11.3.	What is habitat degradation?	215
Box 14.1.	Three definitions of wildlife tourism.	263
Box 18.1.	The communication process.	334

This page intentionally left blank

List of Appendices

Appendix 6.1.	Questionnaire addressing the specialization	115
	of whale watchers.	
Appendix 9.1.	Common and scientific names of species	164
	mentioned in Chapter 9.	

This page intentionally left blank

Acknowledgements

The preparation and publication of this book has benefited greatly from the direct support and influence of colleagues, friends and family. Rebecca Stubbs, Claire Parfitt and Sarah Hulbert (CABI) provided all the assistance required of a supportive publisher. Needless to say we are indebted to the scholars who contributed their original work to this volume: Brian Garrod, Bruce McKinley, Carl Cater, Chris Malcolm, Dave Duffus, David Lusseau, David Newsome, Eric Shelton, Erlet Cater, Harvey Lemelin, Heather Zeppel, Jackie Ziegler, John Dobson, Karen Topelko, Kate Rodger, Lars Bejder, Marc Miller, Markus Dyck, Paul Forestell, Pat Maher, Philip Dearden, Phil Seddon, Rochelle Constantine, Sue Muloin, Ursula Ellenberg and Wiebke Hendry. Their professionalism and efficiency have greatly eased the steps in the process of bringing this volume together. Our research interests in the field of marine wildlife and tourism management have been stimulated by a number of colleagues in New Zealand and overseas. Discussions and collaborations with David Lusseau (Dalhousie University), Lars Bejder (Murdoch University), Mark Orams (Sir Peter Blake Trust), Rochelle Constantine (Auckland University), Phil Seddon, Wiebke Hendry, Eric Shelton (University of Otago), David Newsome (Murdoch University), Ross Dowling (Edith Cowan University), Erlet Cater (University of Reading), Dave Duffus and Phil Dearden (University of Victoria) have always been extremely valuable.

The latter part of this project coincided with a period when I (James) was on sabbatical leave from the University of Otago. The support of Professor George Benwell (Pro Vice-Chancellor, Commerce, and Dean, School of Business) and Professor Alan MacGregor (former Dean, School of Business) was crucial to this period of Research and Study Leave (RSL). My colleagues at the Department of Tourism (University of Otago) have provided me with a supportive, genuinely collegial and enjoyable place of work. They include Andrea Valentine, Anna Carr, Brent Lovelock, Caroline Orchiston, David Duval, David Scott, Diana Evans, Donna Keen, Eric Shelton, Hazel Tucker, Jan Mosedale, Michael Hall, Monica Graham, Neil Carr, Richard Mitchell, Tara Duncan and Teresa Leopold. My sabbatical would not have been possible without their strong support. My participation in the Australian National Wildlife Tourism Conference (August 2006) in Perth, Western Australia, was extremely opportune in the context of this book and for that I thank Ross Dowling (FACET). I also benefit greatly from the support of my family and friends. Most particularly the support of my immediate family, Linda, Alexandra, Katie and George, has as always been instrumental.

Equally, I (Michael) am fortunate to enjoy the continued support of colleagues at the Auckland University of Technology. In particular, Linda O'Neill (Head, School of Hospitality & Tourism), Simon Milne (Director, New Zealand Tourism Research Institute) and Rob Allen (Pro Vice-Chancellor, Learning and Teaching, and Dean, Faculty of Applied Humanities) not only supported my endeavours enthusiastically, but also gave me the freedom to engage in my research interests. It is a great pleasure to work in a supportive team, and I would like to sincerely thank Alice Gräupl, Arno Sturny, Carolyn Nodder, Charles Johnston, Hamish Bremner, Jill Poulston, Kathy Slater, Nathaniel Dobbin and Roberto Altobelli. Any achievement is much easier to accomplish when you have a loving and caring home environment. My parents, Heidi and Siegfried, never cease to lend me moral support and encouragement, even though they are literally at the other end of the world. Andreas and Tanja are always welcoming and great to discuss ideas with. My 'family away from home', Carol and Colin, are incredible and always welcome me to their home. My heartfelt thanks go to Neil Gussey, who is my rock, and who not once complained about my many evenings and weekends working, or my frequent times away from home when travelling. I dedicate this book to Jette, with the sincere hope that all the wildlife discussed in these pages will be there for you to enjoy.

James Higham

Dunedin, New Zealand

Michael Lück Auckland, New Zealand

Marine Wildlife and Tourism Management: In Search of Scientific Approaches to Sustainability

J.E.S. HIGHAM AND M. LÜCK

Introduction

The marine environment encompasses two-thirds of the surface of the 'blue planet' (Lück, 2007a). From inshore environments, such as estuaries, lagoons, atolls and reef systems, mud flats and mangroves, to the pelagic environments of the open oceans, the marine environment has become, albeit relatively belatedly (Orams, 1999), a major venue for tourism and recreation. Many marine environments, such as the North Atlantic Gulf Stream and the Antarctic convergence, boast high biomass and fantastic arrays of wildlife. Marine wildlife ranges from the complex ecologies of the Great Barrier Reef (Coral Sea) – coral reefs support over 25% of all known marine species (International Coral Reef Information Network, 2002) – to the Southern Ocean, where one link in the food chain is all that separates the smallest one-cell organisms from the largest animal on earth (see Maher, Chapter 16, this volume).

It is remarkable, then, that nature-based marine tourism has so recently become the subject of tourist attention. While marine environments have long been, and continue to be, venues for exploration, subsistence, transport and communication, merchant trade and conflict, recreation and tourist attention have relatively recently turned to the pursuit of marine experiences. Excursions to coastal resorts in Great Britain date to the 1850s, and beach holidays to the 1930s, following the unveiling of the bikini on the cover of *Vogue* magazine in 1929. The phenomenon of holidays at Mediterranean and Caribbean coastal and island resorts and destinations dates from the 1950s (Bramwell, 2004), and cruise shipping, exclusively the domain of the rich and famous in the early 20th century, has experienced a renaissance since the 1990s (Lück, 2007b).

In recent decades the spatial expression of marine tourism has expanded far beyond coastal resorts and the beach as a setting for leisure and recreation. Forming an important part of this process, appreciation of and demand for marine wildlife experiences are recent developments. Viewing whales in the wild, for example, originally dates to the early 1950s, but the growth of commercial whale watching, along with other forms of non-consumptive wildlifebased marine tourism, has burgeoned since the 1980s (Hoyt, 2000). The scuba phenomenon and, as a consequence, a growing appreciation of the need to protect fragile marine ecologies also date to the 1980s (Bennett *et al.*, 2003).

Perhaps as a consequence of this belated development context a full appreciation and adequate conservation of marine environments remains largely unfulfilled. While the establishment of terrestrial national parks, initially Yellowstone National Park (USA), dates to the 1870s, the designation of marine protected areas (MPAs) remains a work in progress. For example, over onethird of New Zealand's land area has been designated for conservation (much of it in a system of national parks), yet less than 1% of New Zealand's extensive marine environments has been incorporated into a system of marine reserves (Department of Conservation, 2007). New Zealand's first marine reserve (Cape Rodney – Okakari Point Marine Reserve) was established in 1975 and was one of the world's first no-take marine reserves. There are now 28 marine reserves established in New Zealand waters with the majority initiated by applications lodged by groups such as the indigenous *tangata whenua*, conservation groups, fishers, divers and marine science interest groups (Department of Conservation, 2007).

However, 99% of the total area designated as New Zealand marine reserves lies in two extremely remote offshore island groups: Kermadec Island to the far north of New Zealand and the Auckland Islands to the far south. The Department of Conservation (2007) notes that 'of New Zealand's total marine environment, just 0.3% is protected in marine reserves'. This situation still exists despite the Department of Conservation's intention to incorporate 15% of New Zealand's marine environments into MPAs. Canada, which boasts the longest coastline of any nation (244,000 km), adopted an 'Oceans Action Plan for Present and Future Generations' as recently as 2005. This document notes in its foreword: 'Our oceans are important and represent an opportunity to make a greater contribution to our well-being and to benefit from the protection of critical marine environments' (Government of Canada, 2005, p. 3).

Prior to the Romantic movement of the 19th century, wilderness areas in Europe and North America were seen as cursed and chaotic wastelands (Oelschlager, 1991). In many respects marine environments are still seen in discriminatory terms. Many see marine environments as threatening, unpredictable and dangerous, not to mention home to some of the world's last great and least understood predators (see Dobson, Chapter 3, this volume). Although efforts to protect the megafauna and the great predators of terrestrial environments are well established, again, protection of their marine counterparts is belated and not so well advanced. The large-scale hunting of whale populations continued unopposed until the 'Save the Whales' campaigns of the 1970s (Barstow, 1986; Dalton and Isaacs, 1992), and in some countries the slaughter and exploitation of whales and dolphins continue even today.

Diversity of Marine Tourism

Yet, despite infuriatingly slow progress towards a new marine environmental paradigm, tourist interests in marine experiences and the growing diversity of marine tourism is perhaps evidence of the emergence of such a paradigm. Tourism activities that are set in coastal and marine environments have evolved far beyond the traditional passive leisure experiences of the classic resort holiday. While the traditional beach holiday remains a contemporary mass tourism phenomenon (Bramwell, 2004), marine tourism now extends beyond beach activities to a wide spectrum of activities, such as scuba-diving and snorkelling, windsurfing, jet skiing, fishing, sea kayaking, visits to fishing villages, marine parks and aquaria, sailing and motor yachting, maritime events and races, and the cruise ship industry, among others (Lück, 2007a). This list makes no specific mention of the tourists and their activities that are the focus of this book – those who specifically access marine environments to observe and appreciate marine wildlife.

Such has been the pace of growth in demand for marine tourism that visitor numbers, development of private sector tourism businesses and issuing of permits and consents, as well as outfitting of private recreational interests, have forged ahead of legislative and management responses aimed at sustainability. As such, marine recreation and tourism has, at least for the time being, been added to a lengthy list of interests that essentially treat the marine environment as a common pool resource to be exploited or otherwise used in the interests of personal gain or other reward.

Marine Environments: A Common Pool Resource

Today, as in the past, the vast majority of the global human population lives in close proximity to coastal areas. According to Burke *et al.* (2002), more than 350 million people live within 50 km of the coast in South-east Asia. Historically this has been due to the high biomass of riverine, estuarine and other littoral environments, making coastal areas strategically important in terms of the diversity and relative abundance of annual and seasonal subsistence resources. While this remains critically important in many parts of the world, coastal areas additionally offer strategic advantages in terms of communications, transport, commercial development of marine resources, lifestyle, recreation and tourism. Thus, in terms of tourism as well as all other forms of human use and exploitation of the marine environment, the neritic (inshore) and pelagic (ocean) environments of the world remain, and have become, an increasingly contested, common pool resource.

Consequently, there exist manifold examples of resource use conflict in the marine context. The plunder of marine resources continues unabated in many parts of the world. Stocks of large fish species such as bluefin tuna (*Thunnus thynnus*) (one of the most prized fish at risk of overfishing), and long-lived species such as

orange roughy (Hoplostethus atlanticus) and Patagonian toothfish (Dissostichus eleginoides) have been exploited to the very brink of collapse (Ellis, 2003). Efforts to establish Southern Ocean fishing rights and catch sizes led to the Convention for the Conservation of Antarctic Marine Living Resources (CCAMLR) in 1980. However, a sustainable toothfish industry remains dubiously improbable. The seabird by-catch of longline fisheries and the indiscriminate destruction of non-target species such as sea lions and diving birds by drift and set nets remain unresolved. However, it should be acknowledged that the 'tragedy of the commons' (Hardin, 1968) also applies in many instances of marine wildlife-based tourism development.

Whale Watch: The Vanguard of Marine Wildlife Tourism

Commercial whale watching dates to the 1950s and originated in Baja California/ Mexico and Hawaii (Tilt, 1987). Since then whale watching has proliferated into boat, land and airborne interactions with all 83 species of whales, dolphins and porpoises (Hovt, 2000). The phenomenal growth in popularity of whale watching post-dates the mid-1980s. Whale and dolphin activities in Australia and New Zealand became major tourist activities from the late 1980s (Orams, 1999) and since then similar activities have become commercially available in destinations such as Indonesia, Hong Kong, Fiji, Tonga and the Solomon Islands (Lück, 2007a). In Asia, similar patterns of growth have occurred in the 1990s. Although in 1994, no whale watching whatsoever took place in Taiwan, in 1998, 30,000 people engaged in whale watching in that country. Despite a whale- and dolphinhunting industry that is both highly visible and highly contentious internationally. whale and dolphin experiences have also become big business in Japan. An average annual growth rate of 37.6% between 1991 and 1998 demonstrates the rapid ascension of the whale-watching phenomenon in Japan. By 1998, more than 100,000 people sought whale- and dolphin-watching experiences in Japan, and spent nearly US\$33 million in doing so (Hoyt, 2000).

Such rates and patterns of growth may be viewed as encouraging in terms of conservation, but they also raise intriguing guestions relating to resource use conflicts. Thus, while whale hunting continues to be practised in Japan and Norway, these countries have also seen the development of significant whalewatching industries in recent years. Norway formally objected to the International Whaling Commission's moratorium which was set in 1986, and therefore never stopped hunting Minke whales. By contrast, whale watching began in Iceland in 1991, and within 3 years the number of whale watchers rapidly approached 10,000 per annum. By 1999, this number exceeded 30,000 and in 2001 over 60,000 people engaged in whale-watching activities (E. Hovt, 2001: World Wide Fund for Nature, 2003). In 2002/03, the year in which the Icelandic government announced its intention of resuming scientific whaling, this period of rapid growth in whale watching came to an abrupt end (Higham and Lusseau, 2008). Thus, it is timely for researchers in the social science disciplines to address complex resource use issues such as the impacts of whale hunting (be it commercial, scientific or traditional/indigenous) on the whalewatching industry.

Of course, in the intervening years a diverse range of other marine wildlife viewing experiences have also grown in prominence, each associated with different global, national and regional environmental, resource conflict and conservation issues. These include viewing wading and migratory birds, marine mammals (from cetaceans and pinnipeds to polar bears), coral reef ecologies, species of great albatross, penguins and sharks. With each new manifestation of tourist engagements with marine wildlife come new and unique conservation and tourism management challenges.

Seeking the Insights of Natural Science

Tourist interactions with marine mammals on a regular basis can have detrimental effects on both focal animals and the health of local animal populations. While some science has paid attention to the impacts of tourism on wild animals, a comprehensive understanding of impacts is incomplete. Constantine (1999, p. 14) states that since 'the development of commercial dolphin watching and seal watching is a relatively new occurrence in most places, information on the effects of tourism on these animals is limited'.

The management of tourist interactions with cetaceans is a case in point. A range of rigorous publications concerning possible impacts on cetaceans in different regions and contexts has emerged (Finley *et al.*, 1990; J. MacGibbon, New Zealand, 1991; Gordon *et al.*, 1992; Corkeron, 1995; Williams *et al.*, 2002) but a comprehensive *understanding* of those impacts does not yet exist.

Hearing is the primary sense of cetaceans (Higham and Lusseau, 2004). They use vocalizations not only to communicate and maintain group cohesion (Janik and Slater, 1998), but also to locate prey and navigate using echolocation (Popper, 1980). Vocalization patterns are altered by the presence of tour boats. In the case of Humpback whales in Hawaii, the presence of boats has been found to affect song phase and unit duration (Norris, 1994). The production of an 'alarm signal', as well as an increase in silence time, in belugas and narwhals has been related to the presence of boats (Finley *et al.*, 1990). An increase in whistling rate in different species of dolphins has also been linked to the maintenance of group cohesion during interactions with boats (Scarpaci *et al.*, 2000; Van Parijs and Corkeron, 2001).

So clearly, it is difficult to assess the impact of human activities on marine mammals because they live in a different environment and use their senses differently from humans (Higham and Lusseau, 2004). Strict methodologies are necessary to interpret responses to anthropogenic impacts objectively. Several short-term studies have shown a variety of responses. Most studies have focused on behavioural changes depending on the presence and density of boats. In most cases, schools of animals tend to tighten when boats are present (e.g. Blane and Jaakson, 1995; Barr, 1996; Novacek *et al.*, 2001). Some species show signs of active avoidance. Responses range from changes in movement patterns (Edds and MacFarlane, 1987; Salvado *et al.*, 1992; Campagna *et al.*, 1995; Bejder *et al.*, 1999; Novacek *et al.*, 2001),

to increases in dive intervals (Baker *et al.*, 1988; Baker and Herman, 1989; Blane, 1990; J. MacGibbon, 1991; Janik and Thompson, 1996), and increases in swimming speed (Blane and Jaakson, 1995; Williams *et al.*, 2002). These signs of avoidance can be a result of not only the presence of boats, but also the manoeuvring of boats including sudden changes in vessel speed or rapid approaches (J. MacGibbon, 1991; Gordon *et al.*, 1992; Constantine, 1999).

The presence and density of boats (Briggs, 1985; Kruse, 1991; Barr, 1996) and the distance between boats and individuals (Corkeron, 1995) can also affect the frequency or occurrence of behaviours. Humpback whales in Alaska have been seen reacting to vessels up to 4 km away from their pod (Baker *et al.*, 1988). In addition, the behavioural state of cetacean groups interacting with tourist vessels can be affected and changed (Ritter, 1996; Constantine and Baker, 1997; Lusseau, 2003). For example, interactions with boats led to a decrease in resting behaviour in spinner dolphins in Hawaii (Würsig, 1996); resting behaviour seems to be the most sensitive state to boat interactions (Lusseau, 2003).

More and more studies show that the navigation of vessels interacting with animals is a key parameter in the intrusiveness of interactions (Novacek *et al.*, 2001; Lusseau, 2002; Williams *et al.*, 2002). The more boats are manoeuvred unpredictably and erratically, the more animals tend to try to elude them. The observed avoidance strategies are similar to typical antipredator responses (Howland, 1974). For decades many species of marine mammals have associated the presence of a boat following them at close range with the harpooning, distress and death of members of the pod. It is therefore not surprising that whales and dolphins employ anti-predator techniques when a vessel targets them directly, especially when the vessel attempts to out-manoeuvre or impair their movement. Of course, much of this research relates to the impacts of boat-based whale watching rather than land-based or airborne tourist activities, which have been the subject of significantly less research attention to date.

Unfortunately, most studies have examined only one aspect of complex impact problems and few studies have gathered data that can address the long-term impacts associated with tourist disturbance of wild animals. Increasingly, studies are being based on long-term observations, or are designed to capture a temporal element of analysis (Würsig, 1996; Constantine, 1999). Some studies have, for example, been able to relate changes in habitat use as well as avoidance of previously preferred areas to an increase in boat traffic (Baker *et al.*, 1988; Salden, 1988; Corkeron, 1995; Lusseau, 2002). Studies with long-term elements of analysis have now become a priority. To date, perhaps only the work of Bejder *et al.* (2006a) adequately meets this need.

Measuring and understanding biological significance

It is generally recognized that one critical but largely unresolved issue centres on the consequences of observed marine mammal avoidance responses. The biological consequences of increased dive times, decreased blow intervals, changes in travel directions, disruption of important behaviours and increases in aggressive behaviours are not adequately understood. It is necessary to relate the effects of the responses observed to standardized parameters such as the energetic budget of the species to assess their biological significance (Higham and Lusseau, 2004).

Moreover, observing the impacts of tourism on the behavioural budget of different populations offers the opportunity to scientifically link observational data to energetic budget (Lusseau, 2003). The behavioural budget of a population is directly linked to its energetic budget (Lusseau, 2002). It is therefore possible to assess the energetic cost of avoiding interactions with boats by observing the changes in the proportion of time engaged in different behavioural states (e.g. resting, socializing and feeding). New analytical techniques are opening this avenue of research and will afford more rigorous insights into the likely biological significance of observed responses (Lusseau, 2003). For some this means that a precautionary approach should be applied to the management of cetacean-watching activities until the real extent of the problem is understood scientifically (see Shelton and McKinley, Chapter 12, this volume). Clearly, there exists an urgent need to encourage and act upon good research in the natural sciences to inform the sustainable management of tourist interactions with marine wildlife species.

Developing Insights into the Social Science of Wildlife Tourism

The complex relationship between different human activities and resource utilities also raises a number of intriguing questions which need to be addressed by social scientists. Apart from the work of Herrera and Hoagland (2006), little is known about the social and economic opportunities and opportunity costs of whaling, whale watching, tourism and tourist boycotts of destinations where whale hunting continues. In instances where potential tourists are discouraged from visiting particular destinations because of whaling activities, an important question arises as to the net economic impact of such decisions.

Higham and Lusseau (2008), in their call for empiricism to address these issues, raise a range of timely research questions. They ask: Do tourists, both actual and latent, respond to the national stance on whaling of a country where they may otherwise choose to engage in whale watching? Do they respond differently to commercial, scientific and traditional/aboriginal whaling? Does whaling undertaken by indigenous communities actually add to the cultural mosaic that makes destinations unique and attractive? Do tourists engage in whale watching in a country that hunts whales to promote the prospects of whale watching becoming an exclusive alternative to killing whales of any species? Rodger *et al.* (2007) highlight the need to better understand the interface between visitors and wildlife. They note that an understanding of the social and environmental contexts of wildlife tourism generally must make a critical contribution to the sustainability of wildlife viewing.

Responding Effectively to Good Science

The engagement of scientists from both the natural and social science disciplines is, however, only a first step. The effectiveness of good science ultimately rests with the ability for policy makers and resource managers to respond to research, and apply the insights achieved by the scientific community in meaningful and effective ways. Here again lies a barrier to sustainable tourist–wildlife interactions in marine contexts. In their study of wildlife tours in Australia, Rodger *et al.* (2007) specifically address the place of science and monitoring in wildlife tourism businesses. Their recent results demonstrate low levels of engagement of scientists in protecting the wildlife of interest to tours. They conclude that 'given the centrality of science to sustainability, mechanisms for increasing this involvement particularly in impact research, through partnerships and other means, are critical for the long-term sustainability of this industry' (Rodger *et al.*, 2007, p. 160).

The management of tourist interactions with wild dolphin populations in various parts of the world demonstrates a lack of acknowledgement of the findings of scientists, and a high degree of policy and effective management paralysis. Data collection dating back over 20 years at Shark Bay (Western Australia), where low-level commercial tourism brings groups of tourists into interactions with bottlenose dolphins (Tursiops sp.), was recently published in the December 2006 (Vol. 20, No. 6) issue of Conservation Biology (Bejder et al., 2006a). This article provides rich historical insights into the development of dolphinbased tourism over time. Specifically, the unique Shark Bay data set allows detailed interrogation of the long-term impacts of vessel activity in the vicinity of bottlenose dolphins. Bejder et al. (2006a) present data generated over three phases: a pre-tourism phase, through the establishment of one commercial dolphin-watching operation, and two commercial operations. Through all of these phases research activity was constant. Their data collection also affords the comparative analysis of dolphin behaviour in zones where interactions with tourists take place and control (non-tourism) sites. They report that

A nonlinear logistic model demonstrated that there was no difference in dolphin abundance between periods with no tourism and periods in which one operator offered tours. As the number of tour operators increased to two, there was a significant average decline in dolphin abundance . . . approximating to a decline of one per seven individuals.

(Bejder et al., 2006a, p. 1793)

Their research also identified a divergence in the tourism and control site data sets based on an analysis of patterns of dolphin avoidance and reduced female reproductive success.

The authors conclude that where 'small, closed, resident, or endangered cetacean populations' are exposed to such impacts, the consequences are likely to be serious. These findings are derived from a site of low levels of recreational and commercial tourism activity. In contrast, Higham and Hendry (see Chapter 19, this volume) report on whale watching in the San Juan Islands (USA) where it is not uncommon to witness more than 100 commercial and private boats following a group of 25–30 cetaceans (Kind-Keppel *et al.*, 1999). Bejder *et al.* (2006a) highlight both the critical need for good science and the considerable challenge of the sustainable management of tourist–wildlife interactions. Where a large fleet of vessels seeks interactions with small, closed or endangered cetacean populations – not an uncommon scenario when tourist demand runs ahead of appropriate and comprehensive management response – the situation is particularly pressing.

So what, precisely, has been the response to the findings from Shark Bay published by Bejder *et al.* (2006a) in *Conservation Biology*? Both the Department of Conservation and Land Management (CALM) and the Marine Parks and Reserves Authority (MPRA) considered the research findings and the options to reduce the exposure of dolphins to tour vessels and provided advice to the Western Australian Minister of Environment. After careful consideration and consultation with CALM, MPRA, the existing licence holders, other dolphin researchers and stakeholders, Mark McGowan, the Minister for the Environment decided, among other things, to reduce the number of commercial dolphin-watching licences from two to one and to introduce a moratorium on any increase in research vessel activity in the affected area (Western Australian Environment Ministry Media Statement, 2006, see Box 1.1).

The Minister for the Environment clearly stated that the Shark Bay tourism industry (including dolphin provisioning at Monkey Mia) was almost entirely based on dolphin experiences and the withdrawal of one licence was a necessary sacrifice for the long-term sustainability of tourism in the area. An expression of interest

Box 1.1. Western Australian Environment Ministry Media Statement (26 June 2006) relating to sustainable tourist–dolphin interactions at Shark Bay. (From Western Australian Environment Ministry Media Statement, 2006.)

Long-term sustainability central to Monkey Mia decision (26 June 2006)

The Monkey Mia dolphin population will be given a lifeline, following a decision by Environment Minister Mark McGowan to reduce the number of commercial boat tour licences in the area. Mr McGowan announced today that he would reduce the number of licences issued to marine-based wildlife interaction tour operators in the Monkey Mia Bay from two to one, in the interests of the dolphin populations in the area. 'I will extend the two existing licences - which expire on June 30 - for another three months while an expression of interest process is undertaken to determine a new sole licensee,' he said. The Minister made the decision after carefully considering wide-ranging advice on the best manner in which to license and manage tour boat activities into the future. 'Unfortunately, the research shows that both dolphin populations - the Red Cliff Bay dolphins and the Monkey Mia beach dolphins - are being affected by the tour boat activities,' he said. 'A study by Murdoch University researcher Dr Lars Bejder has found that the Red Cliff Bay dolphins have been using the area frequented by the tour vessels less and less. The same study also found that females exposed to the vessels had lower reproductive success than the females with less exposure. The new licence will strictly limit the number and time of dolphin interactions, as well as minimising engine and propeller impacts of tour vessels. I will also introduce a moratorium on any increased research vessel activity within the Red Cliff Bay area and seek a review of the operations of private and commercial fishing vessels.'

process was subsequently undertaken to determine a sole commercial operator (Naturebase, 2006).

The Second Australian National Wildlife Tourism Conference which was hosted by Wildlife Tourism Australia (WTA) and the Forum Advocating Cultural and Eco-Tourism (FACET) took place in Fremantle, Western Australia, during 13–15 August 2006, soon after the aforementioned ministerial decision. The conference explored issues surrounding the development and long-term sustainable management of wildlife tourism and succeeded in highlighting and exploring a range of key issues that are central to the sustainability of wildlife-based tourism. Minister McGowan's statement on dolphin-based tourism at Shark Bay was both timely and topical, and provided much basis for discussion at the conference.

Two clear conclusions to emerge from the conference were that: (i) it is only with rigorous scientific research that we can begin to understand the complex relationship that prevails when tourists engage with wild animals (individual animals or populations of animals); and (ii) managers must be responsive to the outcomes of rigorous science. These conclusions were clearly articulated in a series of resolutions which were discussed at the closing session of the conference, and drafted in full (with post-conference delegate input via e-mail) following the conference. The conference resolutions included the following statement:

The conference delegates endorse and support the decision by Western Australian Minister for the Environment, Mark McGowan, to reduce the number of commercial boat tour licences in Shark Bay in response to research into the impacts of tour boat activities on dolphins.

(FACET, 2006, n.p.)

In Shark Bay, the dolphin-watching tourism industry is licensed and controlled, yet measurable impact over a relatively brief period has been documented (Bejder *et al.*, 2006a). If the findings at this site of low-level tourism are extrapolated to the many high-level tourism sites around the world (e.g. killer whales in British Columbia, Canada (Williams *et al.*, 2002), bottlenose dolphins in the Bay of Islands (Constantine, 1999) and Port Stephens, Australia (Allen, 2005)), one might conclude that cetacean-based tourism may not be as low-impact as previously presumed. Given the scarcity of studies with adequate controls or longevity to fully evaluate tourism impacts, a cumulative impact, like that detected in Shark Bay, could go unnoticed for many years, perhaps decades. This case clearly reinforces the need for responsive and proactive management.

However, despite the concerted efforts of various stakeholders with interests in Shark Bay, challenges remain. While dolphin-viewing permits in Shark Bay have been reduced to one, nothing can legally prevent other commercial operators or private boat owners operating vessels in the area, including the control site that has previously been used by mutual agreement exclusively for research purposes. Thus, it is possible that despite the best of intentions, the recent development at Shark Bay may inadvertently result in an expanded spatial range of tourism operations and, therefore, an expanded range of tourism impacts as well as the loss of comparative data from tourism and non-tourism (control) sites.

Meanwhile, on the east coast of Australia, the New South Wales state government adopted the new National Parks and Wildlife Amendment (Marine Mammals) Regulations 2006 to apply in that state from 2 June 2006. The main features of the amendment include:

- Minimum approach distances in line with the new Australian guidelines;
- New penalty infringement notices (AUS\$300) for any recreational and commercial vessel breaching the regulations;
- New operating rules for vessels and aircraft;
- Provision for the minister to declare approach distances for special interest marine mammals.

In a subsequent letter to all commercial operators and other tourism stakeholders, emerged the following:

In recognition of the importance of the commercial marine mammal observation tour industry to regional economies and the role of industry in educating the public about marine mammals, the Minister for the Environment has asked the Department of Environment and Conservation to investigate a *closer approach distance to whale and dolphin calves for commercial marine mammal observation tour operators* than that prescribed in the Regulation. [emphasis added] (S.J. Allen, 2006, Sydney, personal communication)

Such a move has no doubt mystified the research community given that any such decision would fly in the face of a significant weight of scientific research that confirms the importance of approach direction, speed and distance in terms of the impacts of tourism upon focal animals (Baker *et al.*, 1988; Corkeron, 1995; Ritter, 1996; Würsig, 1996; Constantine and Baker, 1997; Lusseau, 2003), with animals engaging in resting behaviour most likely to be disturbed by approach distance (Lusseau, 2003).

In recent years, there has been a call for site- and species-specific research into the impacts of tourist interactions with various species of marine wildlife. This call is echoed in various chapters in this volume (see Seddon and Ellenberg, Chapter 9, this volume). However, the urgency of the dolphin-viewing situation perhaps argues in support of the case for careful management in respect to some clear and consistent impact issues that are now well documented in the scientific literature (Higham and Lusseau, 2004). Well-researched sites provide clear indications that dolphin-based tourism should be subject to close management (Lusseau, 2003) to limit interactions, as well as allow a degree of both spatial and temporal relief from anthropogenic interference. Meanwhile, at Port Stephens (New South Wales), where no fewer than 17 dolphin-watching boats operate, the likelihood of medium- or long-term sustainability must be brought into question.

Similarly at Kealakekua Bay (Hawaii) spinner dolphins (*Stenella longirostris*) come inshore in the middle of the day to rest, making them a likely target for observation by visitors on boats or kayaks or in the water (Driscoll-Lind and Östman-Lind, 1999). Barber's (1993) land-based observational research demonstrated shorter resting periods for animals exposed to swimmers and to boat traffic. Fortunately in this case, the State of Hawaii Department of Land and Natural Resources (DLNR) has in recent months moved to establish a temporary human exclusion area (HEA) to protect the critical resting areas of spinner dolphins in Kealakekua Bay. It is intended that after a 1-year trial period, DLNR will implement a more permanent management protocol, which may include the continued use of an HEA.

The urgency is apparent

'Manage it or lose it' is the conclusion drawn by Bejder in the delivery of his paper at the Second Australian National Wildlife Tourism conference in August 2006 (Bejder et al., 2006b). This is a conclusion that could apply to many forms of tourist engagements with marine wildlife populations, hence the title of this book. In numerous instances of tourist-wildlife interactions, it has proved that voluntary codes of practice and self-regulation do not work in the absence of limits applied to the issuing of commercial operator permits, frequency and duration of interactions and numbers of vessels and/or visitors interacting with animals. Numerous sites worldwide, many mentioned in this chapter, where boat-based interactions with cetaceans take place, such as Port Stephens (New South Wales), Shark Bay (Western Australia), Bay of Islands and Doubtful Sound (New Zealand), San Juan Islands (USA), Kealakekua Bay (Hawaii), Puget Sound (Canada), Moray Firth (Scotland) and Baja (USA/Mexico), all point towards the need for careful visitor management. Despite an expanding body of research that demonstrates the urgency of careful management, little or nothing is happening. The challenge clearly remains to turn scientific knowledge (where it exists) into management actions.

However, it is also important to recognize that tourism is often seen as a pariah and is treated as an easy target for those with concerns for sustainable resource management (see Shelton and McKinlay, Chapter 12, this volume). Concerns for the impacts of human activities upon marine wildlife do not relate exclusively to tourism, indeed some would argue that the impacts of tourism pale alongside the more immediate and in many cases terminal consequences of, for example, fisheries by-catches. In recent times it has also been interesting to note members of the scientific community responding to the impacts of their own research (and that of other researchers) on focal animals. In 2006, the collection of biopsy samples from bottlenose dolphins in Doubtful Sound (New Zealand) by a team of Auckland University marine biologists resulted in protests from fellow scientists. Increasingly, marine scientists are seeking new approaches to the mitigation of research impacts (Lusseau, 2003). Simultaneously, calls in New Zealand to ban recreational set netting in selected inner harbour and inshore habitats to protect the engendered Hector's dolphin (Cephalorhynchus *hectori*) have largely fallen upon deaf ears.

Thus, it seems that decisions – and instances of apparent indecision – tend to be based on economics and politics which often work against, rather than for, interests in sustainability. In tourism, as in these other areas, there remain considerable barriers to effective planning, the establishment of clear management objectives, positive incentives for good research and management responsiveness to good science. The application of science to marine tourism, as well as other big system issues, remains deeply challenging to social and political systems. Furthermore, the challenge of integrating science into complex systems to accommodate medium- to long-term future timeframes is a challenge that continues to remain outstanding.

Conclusion

It has been noted previously that the Second Australian National Wildlife Tourism Conference (Fremantle, Western Australia, 13–15 August 2006) concluded with a declaration that included a range of research and management priorities. Among them were some that bear considerable relevance to the central point of emphasis in this chapter. They included to:

- Conduct research to support identification, evaluation and monitoring of environmental impacts associated with wildlife tourism
- Review legislation relating to wildlife tourism, with a view to achieving 'uniform' national regulations and focusing more on positive outcomes
- Develop specific sustainability indicators for wildlife tourism to ensure identification and management of priority environmental impacts
- Build better coordination and cooperation in data collection mechanisms and systems
- Develop and promote broad uptake of national guidelines for managing impacts, especially of sensitive interaction types/species
- Undertake long-term research and monitoring involving sensitive species/ interactions and integrate this with management
- Prioritise research on species and sites of most concern in relation to impact management

(FACET, 2006)

This book seeks to underscore the urgent need for scientific approaches to first understanding and then managing tourist interactions with marine wildlife. It draws upon the work of leading natural and social scientists whose work serves the interests of sustainable wildlife-based marine tourism.

Thus, from within the natural science disciplines of marine biology, environmental science, behavioural ecology, conservation biology and wildlife management come chapters that provide insights into the effects of human disturbance on marine wildlife, understanding impacts that tourists may have upon wild animals, and management approaches to mitigating impacts that may in the long term be biologically significant. Equally from the social science disciplines of geography, sociology, management and social anthropology are drawn chapters that explore demand for marine wildlife experiences, the benefits that visitors derive from their experiences, ethical and legislative contexts and management issues that arise when tourists interact with populations of wild animals in coastal and marine environments.

This book inevitably, perhaps preferably, poses more questions than it answers. Selected chapters provide rigorous scientific insights that should inform the management of wildlife tourism; others raise challenges and articulate important research questions that may be taken up by researchers in the natural and social science disciplines. In both cases, the fundamental aim is to advance an understanding of the complexities of marine wildlife and tourism management, while seeking to gather further momentum behind the advancement and uptake of scholarly research serving this important field.

References

- Allen, S.J. (2005) Management of bottlenose dolphins (*Tursiops aduncus*) exposed to tourism in Port Stephens, New South Wales, Australia. MS thesis, Graduate School of the Environment, Macquarie University, Sydney, Australia.
- Baker, C.S. and Herman, L.M. (1989) Behavioural Responses of Summering Humpback Whales to Vessel Traffic: Experimental and Opportunistic Observations. Final Report to the National Park Service, Alaska Regional Office, Anchorage, Alaska.
- Baker, C.S., Perry, A. and Vequist, G. (1988) Humpback whales of Glacier Bay, Alaska. Whalewatcher Fall, 13–17.
- Barr, K. (1996) Impacts of tourist vessels on the behaviour of dusky dolphins (Lagenorhynchus obscurus) at Kaikoura. MSc thesis, Department of Marine Sciences, University of Otago, Dunedin, New Zealand.
- Barstow, R. (1986) Non-consumptive utilization of whales. Ambio 15(3), 155–163.
- Bejder, L., Dawson, S.M. and Harraway, J.A. (1999) Responses by Hector's dolphins to boats and swimmers in Porpoise Bay, New Zealand. *Marine Mammal Science* 15(3), 738–750.
- Bejder, L., Samuels, A., Whitehead, H., Gales, N., Mann, J., Connor, R., Heithaus, M., Watson-Capps, J., Flaherty, C. and Krützen, M. (2006a) Decline in relative abundance of bottlenose dolphins (*Tursiops* sp.) exposed to long-term anthropogenic disturbance. *Conservation Biology* 20(6), 1791–1798.
- Bejder, L., Whitehead, H., Samuels, A., Mann, J., Connor, R., Gales, N., Heithaus, M., Watson-Capps and Flaherty, C. (2006b) Decline in Relative Abundance of Bottlenose Dolphins Exposed to Long-Term Disturbance. The 2nd Australian Wildlife Tourism Conference, Fremantle, Australia, 13–15 August 2006.
- Bennett, M., Dearden, P. and Rollins, R. (2003) The sustainability of dive tourism in Phuket, Thailand. In: Landsdown, H., Dearden, P. and Neilson, W. (eds) Communities in SE Asia: Challenges and Responses. University of Victoria, Centre for Asia Pacific Initiatives, Victoria, British Columbia, pp. 97–106.
- Blane, J.M. (1990) Avoidance and interactive behaviour of the Saint Lawrence beluga whale (*Delphinapterus leucas*) in response to recreational boating. MA thesis, University of Toronto, Canada.
- Blane, J.M. and Jaakson, R. (1995) The impact of ecotourism boats on the Saint Lawrence beluga whales. *Environmental Conservation* 21(3), 267–269.
- Bramwell, B. (2004) Mass tourism, diversification and sustainability in southern Europe's coastal regions. In: Bramwell, B. (ed.) Coastal Mass Tourism: Diversification and Sustainable Development in Southern Europe. Channel View Publications, Clevedon, UK, pp. 1–31.
- Briggs, D.A. (1985) Report on the Effects of Boats on the Orcas in the Johnstone Strait from July 11, 1984 – September 1, 1984. UCSC, Santa Cruz, California.
- Burke, L., Selig, L. and Spalding, M. (2002) *Reefs at Risk in Southeast Asia*. Available at: http://www.wri.org/reefsatrisk/reefsatriskseaisa.html
- Campagna, C., Rivarola, M.M., Greene, D. and Tagliorette, A. (1995) Watching Southern Right Whales in Patagonia. UNEP, Nairobi.
- Constantine, R. (1999) Effects of Tourism on Marine Mammals in New Zealand. Science for Conservation, 106, Department of Conservation, Wellington, New Zealand.

- Constantine, R. and Baker, C.S. (1997) Monitoring the commercial swim-with-dolphin operations in the Bay of Islands. Science and Research Series 104. Department of Conservation, Wellington, New Zealand.
- Corkeron, P.J. (1995) Humpback whales (Megaptera novaeangliae) in Hervey Bay, Queensland: behaviour and responses to whale-watching vessels. Canadian Journal of Zoology 73, 1290–1299.
- Dalton, T. and Isaacs, R. (1992) The Australian Guide to Whale-watching. Weldon Publishing, Sydney, Australia.
- Department of Conservation (2007) Marine Reserves in New Zealand. Available at: http:// www.doc.govt.nz/templates/summary.aspx?id = 33776
- Driscoll-Lind, A. and Östman-Lind, J. (1999) Harassment of Hawaiian spinner dolphins by the general public. *MMPA Bulletin* 17, 8–9.
- Edds, P.L. and MacFarlane, J.A.F. (1987) Occurrence and general behaviour of balaenopterid cetaceans summering in the Saint Lawrence Estuary, Canada. *Canadian Journal of Zoology* 65, 1363–1376.
- Ellis, R. (2003) The Empty Ocean. Island Press, Washington, DC.
- Finley, K.J., Miller, G.W. and Davis, R.A. (1990) Reactions of belugas, Delphinapterus leucas, and narwhals, Monodon monoceros, to ice-breaking ships in the Canadian high Arctic. Canadian Bulletin of Fisheries and Aquatic Science 224, 97–117.
- Forum for the Advancement of Cultural and Ecotourism (FACET) (2006) *Conference Resolutions*. The 2nd Australian National Wildlife Tourism Conference, 13–15 August 2006, Fremantle, Western Australia. Available at: www.facet.asn.au
- Gordon, J., Leaper, R., Hartley, F.G. and Chappell, O. (1992) Effects of whale-watching vessels on the surface and underwater acoustic behaviour of sperm whales off Kaikoura, New Zealand. *Science and Research Series*, 52. Department of Conservation, Wellington, New Zealand.
- Government of Canada (2005) Canada's Oceans Action Plan: For Present and Future Generations. Communications branch, Fisheries and Oceans Canada. Ottawa, Ontario. Available at: www.dfo-mpo.gc.ca
- Hardin, G. (1968) The Tragedy of the Commons. Science 162, 1243–1248.
- Herrera, G.E. and Hoagland, P. (2006) Commercial whaling, tourism and boycotts: an economic perspective. *Marine Policy* 30, 261–269.
- Higham, J.E.S. and Lusseau, D. (2004) Ecological impacts and management of tourist engagements with Cetaceans. In: Buckley, R. (ed.) Environmental Impacts of Ecotourism. CAB International, Wallingford, UK, pp. 173–188.
- Higham, J.E.S. and Lusseau, D. (2008) Slaughtering the goose that lays the golden egg: are whale-watching and whaling mutually exclusive? *Current Issues in Tourism* 11(1), in press.
- Howland, H.C. (1974) Optimal strategies for predator avoidance: the relative importance of speed and manoeuvrability. *Journal of Theoretical Biology* 47, 333–350.
- Hoyt, E. (2000) Whalewatching 2000: Worlwide Numbers, Expenditures, and Expanding Socioeconomic Benefits. Available at: http://www.ifaw.org/press/whalewatching2000.html
- Hoyt, E. (2001) Whale watching 2001. Report to IFAW and UNEP. London.
- International Coral Reef Information Network (2002) About Coral Reefs. Available at: http:// www.coralreef.org/coralreefinfo/about.html
- Janik, V.M. and Slater, P.J.B. (1998) Context-specific use suggests that bottlenose dolphin signature whistles are cohesion calls. Animal Behaviour 56, 829–838.
- Janik, V.M. and Thompson, P.M. (1996) Changes in surfacing patterns of bottlenose dolphins in response to boat traffic. *Marine Mammal Science* 12, 597–602.
- Kind-Keppel, J., Nikolay, A., Muloin, S. and Otis, R. (1999) Whale watchers' attitudes towards boats accompanying killer whales (*Orcinus orca*). Paper presented at the 1999 Northeast Regional Animal Behaviour Society Annual Meeting, C.W. Post Campus, Long Island University, New York.

- Kruse, S. (1991) The interactions between killer whales and boats in Johnstone Strait, B.C. In: Norris, K.S. and Pryor, K. (eds) *Dolphin Societies: Discoveries and Puzzles*. University of California Press, Berkeley, California, pp. 149–159.
- Lück, M. (2007a) Nautical tourism development: opportunities and threats. In: Lück, M. (ed.) Nautical Tourism: Concepts and Issues. Cognizant Communication Corp., Elmsford, New York (in press).
- Lück, M. (2007b) The cruise ship industry: curse or blessing? In: Lück, M. (ed.) *Nautical Tourism: Concepts and Issues.* Cognizant Communication Corp., Elmsford, New York (in press).
- Lusseau, D. (2002) The effects of tourism activities on bottlenose dolphins (*Tursiops* spp.) in Fiordland. PhD thesis, University of Otago, Dunedin, New Zealand.
- Lusseau, D. (2003) The effects of tour boats on the behavior of bottlenose dolphins: using Markov chains to model anthropogenic impacts. *Conservation Biology* 17, 1785–1793.
- MacGibbon, J. (1991) Responses of Sperm Whales (Physeter macrocephalus) to Commercial Whale Watching Boats off the Coast of Kaikoura. Department of Conservation, Wellington, New Zealand.
- Naturebase (2006) Available at: http://www.naturebase.net/tourism/pdf_files/mm_eoi_guidelines_ 04072006.pdf
- Norris, T. (1994) Effects of boat noise on the acoustic behavior of humpback whales. *Journal of the Acoustic Society of America* 96(5–2), 3251–3257.
- Novacek, S.M., Wells, R.S. and Solow, A.R. (2001) Short-term effects of boat traffic on bottlenose dolphins, *Tursiops truncatus*, in Sarasota Bay, Florida. *Marine Mammal Science* 17(4), 673–688.
- Oelschlager, M. (1991) The Idea of Wilderness: From Prehistory to the Age of Ecology. Yale University Press, New Haven, Connecticut.
- Orams, M.B. (1999) Marine Tourism: Development, Impacts and Management. Routledge, London.
- Popper, A.N. (1980) Sound emission and detection by Delphinids. In: Herman, L.M. (ed.) *Cetacean Behaviour: Mechanisms and Functions*. Wiley, New York, pp. 1–52.
- Ritter, F. (1996) Abundance, distribution and behaviour of cetaceans off La Gomera (Canary Islands) and their interaction with whale-watching boats and swimmers. Diploma thesis, University of Bremen, Germany.
- Rodger, K., Moore, S.A. and Newsome, D. (2007) Wildlife tours in Australia: characteristics, the place of science and sustainable futures. *Journal of Sustainable Tourism* 15(2), 160–179.
- Salden, D.R. (1988) Humpback whales encounter rates offshore of Maui, Hawaii. Journal of Wildlife Management 52(2), 301–304.
- Salvado, C.A.M., Kleiber, P. and Dizon, A.E. (1992) Optimal course by dolphins for detection avoidance. *Fishery Bulletin* 90, 417–420.
- Scarpaci, C., Bigger, S.W., Corkeron, P.J. and Nugegoda, D. (2000) Bottlenose dolphins (*Tursiops truncatus*) increase whistling in the presence of swim-with-dolphin tour operations. Journal of Cetacean Research and Management 2(3), 183–185.
- Tilt, W.C. (1987) From whaling to whalewatching. Paper presented at the 52nd North American Wildlife and Natural Resources Conference, Washington, DC.
- Van Parijs, S.M. and Corkeron, P.J. (2001) Boat traffic affects the acoustic behaviour of Pacific humpback dolphins, Sousa chinensis. Journal of the Marine Association UK 81, 533–538.
- Western Australian Environment Ministry Media Statement (2006) Available at: http://www.media statements.wa.gov.au/media/media.nsf/news/ 958A19167C70F7934825719900206D69
- Williams, R., Trites, A.W. and Bain, D. (2002) Behavioural responses of killer whales (Orcinus orca) to whale-watching boats: opportunistic observations and experimental approaches. Journal of Zoology 256, 255–270.
- World Wide Fund for Nature (2003) Whale Watching: A Future for Whales? WWF Report. Available at: http://www.panda.org
- Würsig, B. (1996) Swim-with-dolphin activities in nature: weighing the pros and cons. Whalewatcher 30(1), 11–15.